


## PERSONAL INFORMATION

**Serena Bianchi**

 Viale col di Lana 6, 20136 Milano (Italy)

 (+41) 787314997

 serena.bianchi@hotmail.it

 [www.agenformedia.com](http://www.agenformedia.com)

 Skype serena.bianchi@hotmail.it

Sex Female | Date of birth 11/01/1994 | Nationality Italian

## WORK EXPERIENCE

04/09/2017–Present

**Junior Research Fellow**

AGENFOR INTERNATIONAL, Milano (Italy)

Managing different EU-funded projects at international level;

Analysis and research on security, radicalization, counter-terrorism, extremism and organized crime within EU-founded projects (H2020; DG-Justice &amp; DG-Home)

Using and managing online Learning Platforms for counter-radicalization trainings at European level

Organization of trainings at international level

Project Manager for EU-funded project PROPHETS on cybersecurity (H2020)

01/10/2016–31/07/2017

**German Teacher**

Organisation: "Amal", Vienna (Austria)

Working with Christian refugees from Syria and Iraq, teaching German

01/06/2016–30/07/2016

**Englisch Teacher**

Volunteer in Iraq, Ankawa (Iraq)

Actively worked with Christian and Muslim refugees, teaching English and reporting news

01/06/2015–30/09/2015

**EU-Project assistant for "ISDEP"**

Agenfor International, Milano (Italy)

EU-funded project assistant

20/10/2014–01/08/2017

**Waiter**

SLY&amp;ARNY, Vienna (Austria)

Worked as waitress during my bachelor in order to support my studies

## EDUCATION AND TRAINING

01/10/2015–28/02/2018

**BA Degree**

Universität Wien, Vienna (Austria)

Bachelor of Arts

01/09/2008–08/06/2013

**High School**

Liceo Classico "Dante Alighieri", Rimini (Italy)

PERSONAL SKILLS

Mother tongue(s) Italian

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
German	C1	C1	C1	C1	C1
Innovationszentrum, Wien					
English	C1	C1	C1	C1	C1
British Institute					
Hebrew	B1	B1	B1	B1	B1
Tel-Aviv University					
Arabic	A1	A1	A1	A1	A1
Universität Wien					

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
 Common European Framework of Reference for Languages

Communication skills

Empathy, teamwork and intercultural understanding, acquired through my experience as a teacher in different countries

Contact with political institutions, experience at international & EU level. Project management experience and organization of training online and offline.

Ready to travel and learn new things

Organisational / managerial skills

Good organizational skills, gained by the experience in logistics of various EU projects

Job-related skills

Good technical and language skills

Fast learning method and absolute willingness to learn

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient user	Proficient user	Independent user	Independent user	Independent user

Digital skills - Self-assessment grid

Driving licence

B