


## PERSONAL INFORMATION


## Serena Bianchi



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Sex Female | Date of birth 11/01/1994 | Nationality Italian

## WORK EXPERIENCE

04/09/2017–Present

**Junior Researcher and EU-Project assistant**

AGENFOR INTERNATIONAL, Lugano (Switzerland)

assisting and managing different projects at international level

use of different online Platform

organization of training at international level

analysis and research on security, radicalization, counter-terrorism, extremism and organized crime

01/09/2016–01/10/2016

**EU-Project assistant "TAKEDOWN"**

Firma: Agenfor International, Lugano (Switzerland)

assisting EU Project "TAKEDOWN" on radicalisation and organized crime

01/10/2016–31/07/2017

**English Teacher**

Firma "Amal", Wien (Austria)

Working with refugees from Syria, teaching German

01/06/2015–30/09/2015

**EU-Project assistant for "ISDEP"**

Firma: Agenfor, Lugano (Switzerland)

Translation of official documents from Italian to English

01/06/2016–30/07/2016

**Englisch Lehrerin**

Christian Community of Ankawa, Ankawa (Iraq)

Working with Christian and Muslim refugees, teaching and reporting news

## EDUCATION AND TRAINING

01/10/2015–Present

**Student**

Universität Wien, Wien (Austria)

Middle-East Studies

01/09/2008–08/06/2013

**High School**

Liceo Classico "Dante Alighieri", Rimini (Italy)

## PERSONAL SKILLS

Mother tongue(s) Italian

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
German	C1	C1	C1	C1	C1
Innovationszentrum, Wien					
English	C1	C1	C1	C1	C1
British Institute					
Arabic	A1	A1	A1	A1	A1
Universität Wien					
Hebrew	A2	A2	A2	A2	A2
Tel-Aviv University					

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
 Common European Framework of Reference for Languages

**Communication skills** Empathy, teamwork and intercultural understanding that I have acquired through my experience as a teacher in different countries

Contact with political institutions, experience in international EU projects. Project management experience and organization of training online and offline.

Ready to travel and learn new things

**Organisational / managerial skills** Good organizational skills, gained by the experience in logistics of various EU projects

**Job-related skills** Good technical and language skills

Fast learning method and absolute willingness to learn

Digital skills					SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving					
Proficient user	Proficient user	Independent user	Independent user	Independent user					

Digital skills - Self-assessment grid

Driving licence B